



“Bringing out the Best in Benefits”

7/28/2011

Announcement – Provider Pay and Claim Splitting

CBI is pleased to announce that, effective 8/2/2011 two new claim features will be available to participants – Provider Pay and Claims Splitting.

Provider Pay - participants will be able to request that their claim reimbursement be paid directly to the service provider

This option will be available in three places:

1. At the participant web portal for online claim entry (cbiflexcard.com)
2. On the HRA (health reimbursement account) claim form*
3. On the DCA (dependent care account) claim form*

Claim Splitting – unpaid portions of an HRA (health reimbursement account) claim will be automatically paid from the participants’ MRA** (medical reimbursement account) unless specified otherwise on the claim form. This feature works in conjunction with the Provider Pay option.

*New claim forms are available here: <http://www.conceptsinbenefits.com/forms.html>

**This will have no impact on participants who do not have an MRA.

Management

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